

**Ngati Hau**

**(Hukerenui)**

**NORTHLAND**

# **Community Response Plan**



**Community Information Document**

May 2025



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## The key hazards for Ngati Hau

- Flooding
- Cyclones
- Power Outage
- WildFire
- Pandemic
- Drought
- Historic & Current Mining



### Flooding

Floods can cause injury and loss of life, damage to property and infrastructure, loss of stock, and contamination of water and land.. Floods are usually caused by continuous heavy rain or thunderstorms but can also result from tsunami and coastal storm inundation. A flood becomes dangerous if:

- the water is very deep or travelling very fast
- the floods have risen very quickly
- the floodwater contains debris, such as trees and sheets of corrugated iron.

Getting ready before a flood strikes will help reduce damage to your home and business and help you survive.



### Cyclones

Major storms affect wide areas and can be accompanied by strong winds, heavy rain, thunder, lightning, tornadoes and rough seas. They can cause damage to property and infrastructure, affect crops and livestock, disrupt essential services, and cause coastal inundation.

Severe weather watches and warnings are issued by the MetService and available through the broadcast media, by email alerts, and online at [www.metservice.co.nz](http://www.metservice.co.nz)



# get ready...



## Wild Fire

Although there are many benefits to living in the country, rural property owners face a higher risk of fire than city dwellers.

If a fire starts it may not be detected as quickly and emergency services take longer to respond because of greater travel distances.

For information on fire danger, fire season status and requirements for fire permits visit [www.checkitsalright.nz](http://www.checkitsalright.nz)



## Historic & Current Mining

The environmental impact of mining can affect soil, groundwater and surface water. This type of contamination is usually associated with metals leaching from tailings dams, mine shafts and associated activities.

As land is increasingly developed in Northland, it is important to know where contaminated land is located so people are not exposed to contaminants that may affect their health.

Civil Defence is not responsible for a mining contamination response. This would be coordinated by the Ministry for Environment who would be the lead agency if any immediate action was required.

More information can be found at the Ministry for the Environment website at [www.mfe.govt.nz/](http://www.mfe.govt.nz/)







## Power Outage

Be aware that landlines and cellphones may fail after about 5-10 hours (the expected service life of backup batteries in the phone exchanges and cellphone towers).

Cordless phones will fail as soon as the power goes off. Always have a corded phone handy to connect to the landline wall socket.

Telephone answering machines may not work without power.

Use phones for urgent matters only - it drains the batteries in the phone exchanges and they may fail earlier.

Use perishable food from the fridge first. Then use food from the freezer. Finally begin to use non-perishable foods.

If you need power for medical needs or equipment, you should contact your provider before the outage occurs. You should have a plan for this prior.



## Influenza Pandemic

An influenza virus capable of causing a pandemic is one that people have no immunity to, that can easily spread from person to person, and that is capable of causing severe disease. We all need to be prepared for a pandemic in order to help prevent spread and look after ourselves as best we can.

Here are a few simple things you can do now to prepare for a pandemic:

- Cover your coughs and sneezes
- Wash and dry hands often
- Keep away from others and stay home if you become unwell
- Regularly disinfect common surfaces like phones, handles, taps, toys, etc.
- Put together an emergency plan and kit
- Keep paracetamol and ibuprofen handy for reducing fever and aches and pains
- think about things to do if your family have to stay home for a week or so i.e. books, games, movies



## Drought

Prolonged droughts (three months or more) and/or wide-spread droughts (affecting three or more regions) can have a significant impact on Northland, with major losses of agricultural production and extended periods of water-use restrictions enforced.

Good preparation, early warning and close monitoring of drought are three key factors for minimising the impact of drought. Civil Defence is not responsible for drought response; this is coordinated by the Ministry for Primary Industries and in Northland, the Rural Support Trust.

For information on drought visit: [www.mpi.govt.nz](http://www.mpi.govt.nz) OR [www.niwa.co.nz/climate/information-and-resources/drought-monitor](http://www.niwa.co.nz/climate/information-and-resources/drought-monitor)



# get ready...



## CREATE AND PRACTICE Household Emergency Plan

### YOUR HOUSEHOLD

Address

Name

Phone numbers

Name

Phone numbers

Name

Phone numbers

Name

Phone numbers

Name

Phone numbers

1. If we can't get home or contact each other we will meet or leave a message at:

Name

Contact details

Name (back-up)

Contact details

Name (out of town)

Contact details

2. The person responsible for collecting the children from school is:

Name

Contact details

3. Emergency Survival Items and Getaway Kit Person responsible for checking water and food

Items will be checked and replenished on:

(check and replenish at least once a year)

The Getaway Kits are stored in the

4. The radio station (inc AM/FM frequency) we will tune in to for local civil defence information during an emergency

5. Friends/neighbours who may need our help or who can help us

Name

Address

Phone

Name

Address

Phone

6. On a separate sheet of paper draw a plan of the house showing places to shelter in an earthquake or storm, exits and safe assembly areas and where to turn off water, electricity and gas.

### IMPORTANT PHONE NUMBERS

For Police, Fire or Ambulance call 111

Local Police station

Water Supplier

Medical Centre

Gas Supplier

Insurance Company

Electrician

Vet/Kennel/Cattery

Plumber

Electricity Supplier

Builder

Council Emergency Helpline

# get ready...



## CREATE

# Emergency Survival Kit

In most emergencies you should be able to stay in your home. Plan to be able to look after yourself and your household for at least three days or more. Assemble and maintain your emergency survival items for your home as well as a portable getaway kit in case you have to leave in a hurry. You should also have essential emergency items in your workplace and in your car.

## Emergency Survival Items



Torch with spare batteries or a self-charging torch



Toilet paper and large rubbish bags for your emergency toilet



Radio with spare batteries



Face and dust masks



Wind and waterproof clothing, sun hats and strong outdoor shoes



First aid kit and essential medicines



Blankets or sleeping bags



Pet supplies



## Getaway Kit

Everyone should have a packed getaway kit in an easily accessible place at home and at work which includes:

- Torch and radio with spare batteries
- Any special needs such as hearing aids and spare batteries, glasses or mobility aids
- Emergency water and easy-to-carry food rations such as energy bars and dried foods
- First aid kit and essential medicines
- Essential items for infants or young children such as formula and food, nappies and a favourite toy
- Change of clothes (wind/waterproof clothing and strong outdoor shoes)
- Toiletries – towel, soap, toothbrush, sanitary items, toilet paper
- Blankets or sleeping bags
- Face and dust masks
- Pet supplies
- Power bank and phone charger

## HOW TO Stay informed

### RADIO STATIONS

#### Newstalk ZB

1026AM & 1215AM

#### Classic Hits

96.4FM - Far & Mid North

106.1FM - Bay of Islands

#### More FM

91.6FM - Whangarei

92.0FM - Bay of Islands

#### Radio Live

100.7FM

#### Coast Radio

900AM

#### National Radio

981AM, 101.5FM - Kaikohe

### Alerts to your smartphone

This platform is used by Northland Civil Defence (and other official agencies) to send alerts about severe weather, tsunami or other emergencies.



Emergency Mobile Alerts (EMAs)

This is free to users although smartphones need to be of certain capability to be able to receive them.

To find out more, visit:  
[www.nrc.govt.nz/cdalert](http://www.nrc.govt.nz/cdalert)

### WEBSITES

Log on to one of the following websites for more information

[www.nrc.govt.nz/civildefence](http://www.nrc.govt.nz/civildefence)

[www.facebook.com/civildefencenorthland](http://www.facebook.com/civildefencenorthland)

[www.geonet.org.nz/tsunami](http://www.geonet.org.nz/tsunami)

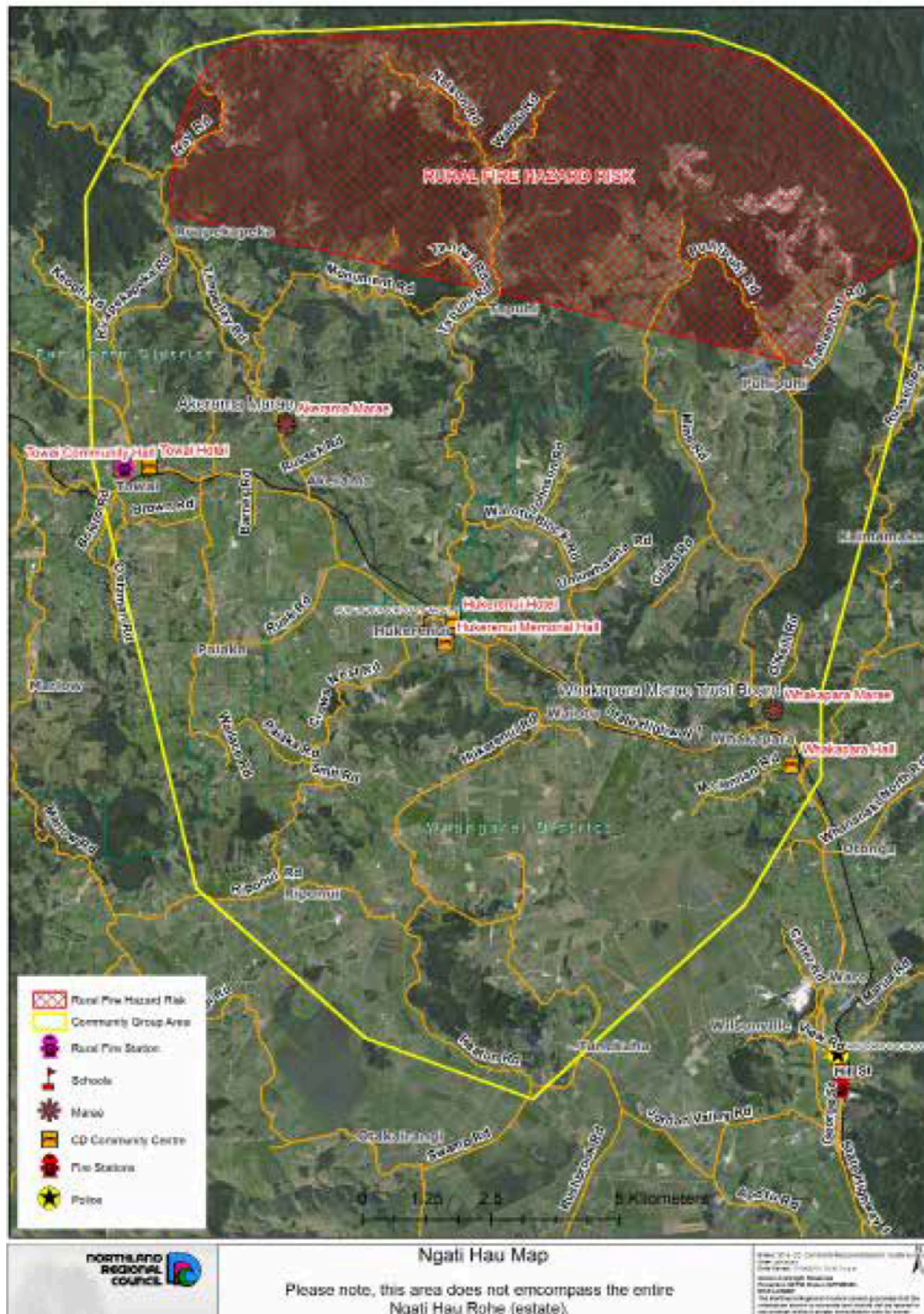
[www.ngdc.noaa.gov/hazard](http://www.ngdc.noaa.gov/hazard)

[www.metservice.com](http://www.metservice.com)

[www.prh.gov.ptwc/](http://www.prh.gov.ptwc/)



## Area Map - Ngati Hau







## Floods

### BEFORE A FLOOD

- Find out from your local council if your home or business is at risk from flooding. Ask about evacuation plans and local public alerting systems; how you can reduce the risk of future flooding to your home or business; and what to do with your pets and livestock if you have to evacuate.
- Know where the closest high ground is and how to get there.  
Develop a Household Emergency Plan. Assemble and maintain your Emergency Survival Items for your home as well as a portable getaway kit. See page 5 for details.
- Check your insurance policy to ensure you have sufficient cover.

### AFTER A FLOOD

- It may not be safe to return home even when the floodwaters have receded. Continue to listen to your local radio station for civil defence instructions.
- Help others if you can, especially people who may require special assistance.
- Throw away food including canned goods and water that has been contaminated by floodwater.  
Avoid drinking or preparing food with tap water until you are certain it is not contaminated. If in doubt, check with your local council or public health authority.
- Look for and report broken utility lines to appropriate authorities.
- If your property is damaged, take notes and photographs for insurance purposes. If you rent your property, contact your landlord and your contents insurance company as soon as possible.

### DURING A FLOOD OR IF A FLOOD IS IMMINENT

- Listen to your local radio stations as emergency management officials will be broadcasting the most appropriate advice for your community and situation.
- If you have a disability or need support, make contact with your support network.  
Put your household emergency plan into action and
- check your getaway kit. Be prepared to evacuate quickly if it becomes necessary.
- Where possible, move pets inside or to a safe place, and move stock to higher ground.  
Consider using sandbags to keep water away from your home.
- Lift valuable household items and chemicals as high above the floor as possible.
- Fill bathtubs, sinks and storage containers with clean water in case water becomes contaminated.
- Turn off utilities if told to do so by authorities as it can help prevent damage to your home or community. Unplug small appliances to avoid damage from power surges.
- Do not attempt to drive or walk through floodwaters unless it is absolutely essential.



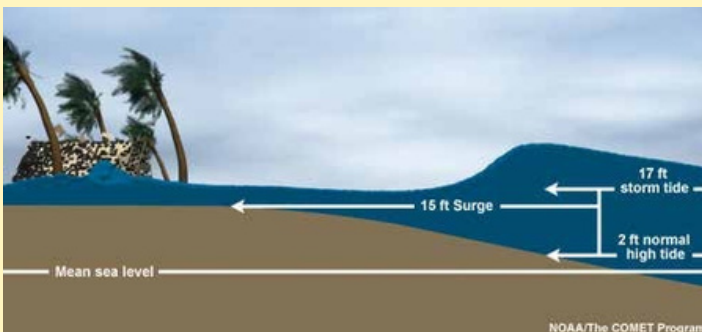


## Cyclones

### BEFORE A STORM

- Develop a Household Emergency Plan. Assemble and maintain your Emergency Survival Items for your home as well as a portable getaway kit.
- Prepare your property for high winds. Secure large heavy objects or remove any item which can become a deadly or damaging missile. Get your roof checked regularly to make sure it is secure. List items that may need to be secured or moved indoors when strong winds are forecast.
- Keep materials at hand for repairing windows, such as tarpaulins, boards and duct tape.
- If you are renovating or building, make sure all work complies with the New Zealand building code which has specific standards to minimise storm damage.
- If farming, know which paddocks are safe to move livestock away from floodwaters, landslides and power lines.

### WHEN A WARNING IS ISSUED AND DURING A STORM



*How a storm surge affects the land.*

- Stay informed on weather updates. Listen to your local radio stations as civil defence authorities will be broadcasting the most appropriate advice for your community and situation.
- Put your household emergency plan into action and check your getaway kit in case you have to leave in a hurry.
- Secure, or move indoors, all items that could get blown about and cause harm in strong winds.
- Close windows, external and internal doors. Pull curtains and drapes over unprotected glass areas to prevent injury from shattered or flying glass.
- If the wind becomes destructive, stay away from doors and windows and shelter further inside the house.
- Water supplies can be affected so it is a good idea to store drinking water in containers and fill bathtubs and sinks with water.
- Don't walk around outside and avoid driving unless absolutely necessary.
- Power cuts are possible in severe weather. Unplug small appliances which may be affected by electrical power surges. If power is lost unplug major appliances to reduce the power surge and possible damage when power is restored.
- Bring pets inside. Move stock to shelter. If you have to evacuate, take your pets with you.





## AFTER A STORM

- Listen to your local radio stations as emergency management officials will be broadcasting the most appropriate advice for your community and situation.
- Check for injuries and help others if you can, especially people who require special assistance.
- Look for and report broken utility lines to appropriate authorities.
- Contact your local council if your house or building has been severely damaged.
- If your property or contents are damaged take notes and photographs and contact your insurance company. Inform your landlord if there is damage to the rental property.
- Ask your council for advice on how to clean up debris safely.

## LANDSLIDES Warning signs

- Small slips, rock falls and subsidence at the bottom of slopes.
- Sticking doors and window frames.
- Gaps where frames are not fitting properly.
- Outside fixtures such as steps, decks, and verandahs moving or tilting away from the rest of the house.
- New cracks or bulges on the ground, road, footpath, retaining walls and other hard surfaces.
- Tilting trees, retaining walls or fences.

## Tornadoes

Tornadoes sometimes occur during thunderstorms in some parts of New Zealand. A tornado is a narrow, violently rotating column of air extending downwards to the ground from the base of a thunderstorm. Warning signs include a long, continuous roar or rumble or a fast approaching cloud of debris which can sometimes be funnel shaped.

- Alert others if you can.
- Take shelter immediately. A basement offers the greatest safety. If underground shelter is not available, move to an interior room without windows on the lowest floor. Get under sturdy furniture and cover yourself with a mattress or blanket.
- If caught outside, get away from trees if you can. Lie down flat in a nearby gully, ditch or low spot and protect your head.
- If in a car, get out immediately and look for a safe place to shelter. Do not try to outrun a tornado or get under the vehicle for shelter.







## AHI / FIRE

If a fire starts in a rural environment, it may not be detected as quickly, and emergency services are likely to take longer to respond because of greater travel distances.

Most Te Tai Tokerau vegetation fires start from escaped rubbish fires.

For information on fire danger, fire season status and requirements for fire permits visit [www.checkitsalright.nz](http://www.checkitsalright.nz)

### BEFORE A FIRE

**To protect your rural property from fire, we recommend:**

- Installing smoke alarms and testing them regularly.
- Designing an escape plan and practicing it  
[www.escapeplanner.co.nz](http://www.escapeplanner.co.nz)
- Having two exit points from every room in your home, and a safe designated meeting place outside.
- Keeping the grass green and mown or grazed around your home.
- Creating a safety zone around your home of at least 10m by clearing any dead or dry material and replacing flammable plants and trees with low flammable species.
- Making sure your property is clearly signposted with your RAPID rural property identification number.



- Installing multipurpose dry powder extinguishers in your house and out buildings.
- Keeping a garden hose connected and make sure it is long enough to reach around the house.
- Ensuring your driveway has a minimum clearance of 4m wide and 4m high and adequate turning space for large vehicles.
- Easy access to water supplies and making sure they are sign-posted.
- Storing firewood and other flammable material away from your house.
- Safe handling and storage of gas or liquid fuels.
- Maintaining machinery and equipment in working order.
- Disposing of ash safely in a metal container and using approved incinerators.

### DURING A FIRE

- Crawl low and fast to escape smoke. 'Get Down, Get Low, Get Out.'
- Shut doors behind you to slow the spread of fire.
- Meet at your agreed safe meeting place.
- Once out, stay out - never go back inside.
- Phone Fire and Emergency on 111 from a safe phone.

#### Tell Fire and Emergency:

- House number
- Street name
- Nearest intersection
- Suburb and city
- Rural ID number if you have one





## AFTER A FIRE

Nothing can really prepare you for the impact of a fire or other emergency on your family and property. Even a small fire or flood can make you feel helpless and unsure of what to do next. This is entirely understandable. Fire and Emergency NZ regularly sees home owners faced with the same distressing situation. Here's some guidance on the important things you need to do now that the unimaginable has happened.

Do not enter your damaged house unless you have to and have been advised it is safe to do so. Fire and Emergency NZ will check the water, electricity and gas supplies and either arrange to have them disconnected or advise you what action to take.

If you can't enter your home, you'll need to arrange accommodation. You may need to stay with family, friends or in a motel for at least one night, and longer if the house has been seriously damaged.

### When your house is safe and you are allowed back:

- Try to find your identification, insurance information, medication information, eye glasses, hearing aid, wallet and valuables.
- If the house is too badly damaged to live in, board up openings to discourage trespassers.
- You may need to arrange security patrols to protect it from burglary.
- Keep receipts for expenses resulting from the fire, such as accommodation or clothes.
- Get supplies of medicine or eye glasses.

## Have you considered installing sprinklers?

Home sprinklers will protect your family, home, and contents from the threat of fire - 24 hours a day.

Sprinkler technology has come a long way in a short space of time. The cost of including home sprinklers into a new house or adding them as part of major renovations is probably a lot cheaper than you think.

Home sprinklers use the same domestic plumbing as your kitchen taps and can be installed by a qualified plumber in less than two days.

More importantly though, sprinklers provide the fastest possible means of extinguishing fires in rural homes.

For more information, visit [www.fireandemergency.nz](http://www.fireandemergency.nz)

## Fire seasons

**Open fire season** - a fire permit is not required to light a fire in the open air.

**Restricted fire season** - in this season a fire permit from Fire and Emergency is required before you can light a fire in the open air.

**Prohibited fire season** - this means a total fire ban is in place. Lighting fires in the open air is not permitted.

For the current fire season and to apply for fire permits, contact Fire and Emergency NZ on 09 486 7948 or visit [checkitsalright.co.nz](http://checkitsalright.co.nz)



## Plan activation process

These instructions are for members of the **Ngati Hau** community response group and emergency services for initiating their pre-planned roles.

### DO THIS

Arrange to meet at a suitable location.

Liaise to determine what actions should be taken

Consider who will be affected and where

Activate community warning systems i.e. phone tree, emergency vehicle PA's.

Consider the location of a control point / centre.

Consider the establishment of Civil Defence 'Community Led Centres' (CLC's).

Notify the Emergency Operations Centre (EOC) of what actions have been taken by phoning the Whangarei District Council

## Civil Defence Community Centres

*A Civil Defence Centre can either be a 'Community Led Centre' (CDC), which is set up and operated by the Community/CRG. Or a 'Civil Defence Centre' (CDC), which is set up and operated by Civil Defence.*

The location of Civil Defence Community Centres will depend on the type of emergency and the area impacted.

Towai Hall  
Whakapara Hall  
Towai Hotel  
Hukernui Hotel  
Akerama Marae  
Whakapara Marae  
Hukerenui Memorial Hall

**Know your Community Response Group BEFORE an event. Know how and who to contact prior.**

## Roles and responsibilities

The role and responsibilities of the emergency services is clearly defined by legislation. In the event of this plan being activated due to an emergency event occurring, the roles and responsibilities of community groups are set out as below.

### POLICE

Maintain law and order  
Protect life and property  
Assisting the coroner  
Co-coordinating movement control  
Search and rescue

### FIRE and EMERGENCY NZ (FENZ)

Fire-fighting responsibilities  
Containment of releases and spillages of hazardous substances  
Urban search and rescue  
Limitation of damage  
Redistribution of water for specific needs

### ST JOHN AMBULANCE

Provision of emergency medical care

### Community Response Groups (CRG)

Liaise with civil defence and emergency services to initiate and assist in a response to a civil emergency, disseminate warnings and identify and make arrangements for welfare centres if required

### COASTGUARD

Coordination of Marine Rescue  
Provision of alternative communication if required via VHF and SSB



# get thru...



## Emergency contact information

Do not call 111 for information and advice. Calling 111 unnecessarily may put others who are in a genuine emergency situation at risk.



Dial 111

(Emergencies Only)

[www.police.govt.nz](http://www.police.govt.nz)



Dial 111 (Emergencies Only)

[www.fireandemergency.nz](http://www.fireandemergency.nz)

[www.checkitsalright.nz](http://www.checkitsalright.nz)



Dial 111

(Emergencies Only)

[www.stjohn.org.nz](http://www.stjohn.org.nz)



Marine Assistance

\*500 from your mobile

VHF Marine 62

VHF Marine 07 - Tutukaka marina

[www.coastguard.nz](http://www.coastguard.nz)



[www.metservice.com](http://www.metservice.com)



0800 002 004

[www.nrc.govt.nz](http://www.nrc.govt.nz)



0800 932 463

[www.wdc.govt.nz](http://www.wdc.govt.nz)

## Northpower

0800 10 40 40

[www.northpower.com](http://www.northpower.com)



National Emergency  
Management Agency  
Te Rākau Whakamarumaru

[www.civildefence.govt.nz](http://www.civildefence.govt.nz)



[www.aaroadwatch.co.nz](http://www.aaroadwatch.co.nz)



Department of  
Conservation  
Te Papa Atawhai

0800 362 468

[www.doc.govt.nz](http://www.doc.govt.nz)



## For further information:

### LOCAL COUNCIL

Whangarei District Council

**0800 932 463**

[www.wdc.govt.nz](http://www.wdc.govt.nz)

Far North District Council

**0800 920 029**

[www.fndc.govt.nz](http://www.fndc.govt.nz)

Kaipara District Council

**0800 727 059**

[www.kaipara.govt.nz](http://www.kaipara.govt.nz)

Northland Regional Council

**0800 002 004**

[www.nrc.govt.nz](http://www.nrc.govt.nz)

### CIVIL DEFENCE SITES

Northland Civil Defence

[www.nrc.govt.nz/civildefence](http://www.nrc.govt.nz/civildefence)

[www.facebook.com/civildefencenorthland](https://www.facebook.com/civildefencenorthland)

Ministry of Civil Defence

[www.civildefence.govt.nz](http://www.civildefence.govt.nz)

Urban search and rescue

[www.usar.govt.nz](http://www.usar.govt.nz)

Be prepared

[www.whatstheplanstan.govt.nz](http://www.whatstheplanstan.govt.nz)

[www.getthru.govt.nz](http://www.getthru.govt.nz)

[www.happens.nz](http://www.happens.nz)

### EMERGENCY SERVICES

Rural Fire Enquiries

[www.checkitsalright.nz](http://www.checkitsalright.nz)

New Zealand Police

[www.police.govt.nz](http://www.police.govt.nz)

Fire & Emergency New Zealand

[www.fireandemergency.nz](http://www.fireandemergency.nz)

St John Ambulance

[www.stjohn.org.nz](http://www.stjohn.org.nz)